

# Shining stars



Julie Howard  
Chef Manager at  
Belmore School

## Excellent food and service secures another new contract

Whilst considering a change to Accent, Head Teacher Kris O'Sullivan decided to make an unannounced visit to Belmore School to see first hand the level of service Accent provides. No worries there as Julie Howard and her team provide excellent quality lunches everyday; so the day the visit took place was no different, impressed with variety of the home cooked food on offer proving that it is possible to provide meals of a high standard. Well done Julie and the team for a successful site visit.

## Successful openings

New team members rewarded as Shining Stars!

## Highly praised

Food described as 'the best they had experienced anywhere in the local area'.

Chrissy Ware, Chef Manager at Robinsfield School hosted a buffet attended by Governors and other Councillors from Westminster Council recently.

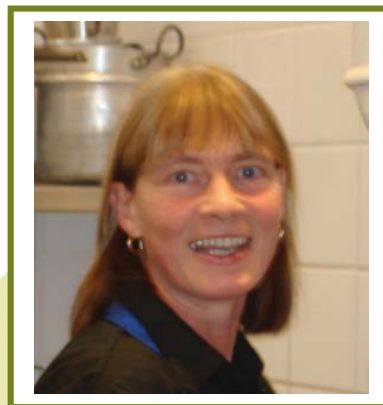
Her buffet was described as 'the very best they had experienced'.

Well done Chrissy, enhancing the reputation of our Clients at every opportunity.



Chrissy at Robinsfield School

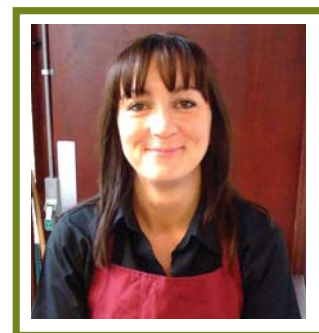
We are delighted to be awarded the contracts at Lyndhurst Preparatory School in Hampstead and Trinity St Mary's and St Joseph's Catholic Schools in Essex.



Jean at Lyndhurst School

Lyndhurst School opened in September with a great new fresh food offer. Rod Macedo set the standard for the new service but he said he couldn't have achieved this without the help of Jean who stepped up to the challenge.

Well done and thank you Jean.



Kellie at St Joseph's Catholic & Trinity St Mary's Primary School

St Joseph's Catholic and Trinity St Mary Primary School also opened in September.

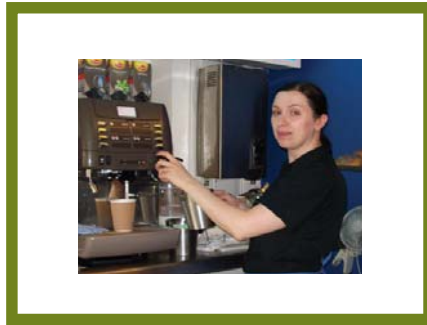
Previously, hot school lunches were not provided and all pupils brought in a packed lunches. A new kitchen area was created Accent just needed to recruit a new team to produce fresh food to a high standard.

To promote the new hot school meal service, a taster session was organised to encourage pupils to use the new facility. Mark Palmer heads the team as Chef Manager, he has nominated Kellie Blinkhorne, one of his general assistants as a shining star for all her help providing an excellent service. Mark describes Kellie as 'an invaluable member of staff'.

Thank you Kellie.

# Support always

Congratulations to Zaura for her ongoing support Which? London



Zaura transferred to Accent and has proved herself to be an invaluable member of the team, always willing to help to ensure all the duties are completed to the highest standard, and customers are well looked after not only in the restaurant but also through hospitality and functions.

## New challenge

Pauline Harling recognised for customer service at Lyon Park School



Pauline Harling pictured opposite has joined Accent as Assistant Cook, but due to long term illness of Chef Manager is holding the fort. Feedback from both Clients is very positive and the changes Pauline has made have been recognised by this well deserved Shining Star.

Excellent commitment.

## New Address

From Monday 16th November  
Accent Catering Services Ltd will be at  
The Old Station  
Moor Lane  
Staines  
Middlesex TW18 4BB  
Tel: 01784 224690  
Fax: 01784 455104

